

Return / Refund Policy

Last Update: January 1, 2016

What is Connectyx Technologies' MedFlash product return / refund policy?

Our return / refund policy:

- 100% guarantee on Merchandise and Membership.
 - We will refund purchases in full with a receipt within 30 days of purchase.
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No receipt:

- We will refund the purchase(s) at the last selling price with a gift – redemption card.
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We want you to be 100% satisfied:

- We will refund your Membership in full on or before the expiration date, if you are not completely satisfied.
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How do I return an item I ordered online?

Connectyx guarantees 100% Member Satisfaction on both products and Memberships..

Return Online

- Follow and complete the online steps below.
 1. Items can be returned within 30 days of purchase by contacting a Customer Service at (888) 696-3346 for approval and instructions.
 2. A refund will be credited to the original account that was charged when the returned merchandise is received in its original packaging and undamaged.
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Shipping

- Can only be refunded if the return is a result of an error by Connectyx Technologies and or its affiliates.
- If you need further assistance setting up your return, please contact Customer Service at (888) 696-3346