

## **Return / Refund Policy**

**Last Update: July 27, 2010**

**What is the Connectyx Technologies MedFlash product return / refund policy?**

**Our return / refund policy:**

- 100% guarantee on Merchandise and Membership.
  - We will refund purchases in full with a receipt within 30 days of purchase.
- 

**No receipt:**

- We will refund the purchase(s) at the last selling price with a gift – redemption card.
- 

**We want you to be 100% satisfied:**

- We will refund your Membership in full on or before the expiration date, if you are not completely satisfied.
- 

**How do I return an item I ordered online?**

Connectyx guarantees 100% Member Satisfaction on both products and Memberships..

**Return Online**

- Follow and complete the online steps below.
    1. Items can be returned within 30 days of purchase by contacting a Customer Service at 1-800-696-3346 for approval and instructions.
    2. A refund will be credited to the original account that was charged when the returned merchandise is received in its original packaging and undamaged.
- 

**Shipping**

- Can only be refunded if the return is a result of an error by Connectyx Technologies and or its affiliates.
- If you need further assistance setting up your return, please contact Customer Service at 800-696-3346